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APRIL 2010 NEWSLETTER

Greg Booth, General Manager

Board of Directors:

Merle Gillespie, Don Hooper, Bob Wiggins, Steve Petersen, Janet Willey

Budget Payment Plan

Are you enrolled in the budget payment plan? If not, you should consider it. The budget payment plan is a 12 month program available to residential and small commercial customers of Clatskanie PUD. The program is designed so your electric bill will be the same amount each month, giving you certainty of not having to pay higher bills in the winter. Your average monthly payment is based on past usage and payment history for the last 12 months. Every Spring we will compare your actual electricity usage with your estimated usage and your account will be adjusted. During this “true-up” process, we will credit your account for overpayments and debit it for underpayments. As an added bonus, we have extended the \$20 incentive for new budget payment plan enrollees. Contact one of our Utility Service Representatives to see if you qualify.



The 2009/2010 cycle is coming to a close and the true-up process is currently underway. We have found some customers owe us money and others have a credit balance. Customers owing over \$100 will receive a letter requesting them to contact us to discuss payment options. Those with a credit balance of over \$100, will receive a refund. All other balances of \$100 or less will be calculated in the new budget payment amount.

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New Employee

Susan PrechtI has joined the Clatskanie PUD team in the position of part-time Utility Service Representative. Susan, who has lived in Clatskanie with her husband Rolynn for the past 16 years, will also fill in as a back-up meter reader when needed. Welcome Susan!

Contact Information

To Report an Outage
 During Business Hours 503-728-2163
 After Hours, Holidays 503-728-4626
www.clatskaniepud.com
Call Before You Dig: 811