

# Heat Pump Rebate Program Information

Heat Pumps are the most efficient choice for heating and cooling systems. There are a variety of rebates and tax credits that may be available upon installation of qualified systems. Contact Clatskanie PUD for your copy of a complete Home Heating and/or Energy Efficiency Guides.

## DUCTLESS HEAT PUMPS

Clatskanie PUD offers customers with zonal electric heating systems a more energy efficient heating alternative without the expense or inconvenience of installing ductwork. It is also an energy efficient alternative to room air conditioners.

### ◉ ELIGIBILITY

1. This program is available to residential Clatskanie PUD customers.
2. Your primary heat source is permanently installed electric heat such as wall heaters, baseboards or ceiling cable.
3. You agree to allow us to share your electricity usage information with the NW Ductless Heat Pump Project.
4. You agree to participate in project evaluations.

### ◉ PROCEDURES

1. Call a qualified contractor to obtain a bid for installation. Contact [www.goingductless.com](http://www.goingductless.com) for complete list of contractors and procedures.
2. Complete Homeowner Participation Form and return it to contractor.
3. The contractor installs system in accordance to Northwest Ductless Heat Pump Project and manufacturer specifications. Upon completion your installer submits paperwork to the Project and PUD for review.
4. Upon final approval by Northwest Ductless Heat Pump and PUD inspection, your rebate will be processed within three weeks.

### ◉ INCENTIVES

Rebates are available through Clatskanie PUD. Program is subject to change. Contact Clatskanie PUD for list of rebates available at 503-728-2163.

Federal and State Tax credits may also be available: visit [www.energystar.gov](http://www.energystar.gov) or [www.oregon.gov/ENERGY](http://www.oregon.gov/ENERGY) for more information.



(503) 728-2163  
[www.clatskaniepud.com](http://www.clatskaniepud.com)

# Heat Pumps

Heat pumps use a refrigerant to move heat into or out of a home depending on whether they are in heating or cooling mode. While traditional heat pumps are designed to only provide heat, many versions can switch back and forth between heating and cooling, taking the place of air conditioners. Because heat pumps do not require a fuel, they cost considerably less to run than traditional heating methods. However, heat pumps do have a high up front cost and several installation requirements that must be met when they are installed.

## ◉ ELIGIBILITY

1. This program is available to residential Clatskanie PUD customers.
2. The heat pump system you have installed must meet Performance Tested Comfort Systems (PTCS) criteria and must be installed by a participating heat pump dealer. PTCS is a series of performance tests designed to ensure your new heat pump performs optimally.
3. The system can be installed in new construction or an existing residential home.

## ◉ PROCEDURE

1. Contact a participating dealer to arrange a home energy audit.
2. The dealer will inspect your home and prepare a written proposal as well as discuss the proposal with you.
3. The dealer will contact the PUD to discuss proposal and qualifications for available rebates. The dealer will communicate these discussions back to the customer.
4. The dealer will install your new heat pump according to PTCS Air-Source heat pump installation standards, then forward installation documentation to PUD for review.
5. Upon receipt of documentation, an inspection by the PUD will be scheduled. After a satisfactory inspection, a rebate check will be sent to you.

## ◉ INCENTIVES

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