



P.O. Box 216
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Press Release

July 15, 2008

Claims Processing Related to Power Outage of June 29, 2008

Dear Clatskanie PUD Customers:

Many of you have submitted incident claim reports in response to damages incurred on June 29, 2008 due to a Bonneville Power Administration (BPA) outage. We value you as a customer and appreciate your patience during this claim process. Please know you have not been forgotten and Clatskanie PUD will assist you as much as possible.

In the days following the outage, we contacted BPA and learned that all damages that are directly related to the power outage of June 29 must be reported directly to them. BPA has accepted responsibility for processing these claims; however, Clatskanie PUD will be forwarding copies of the incident report you supplied us directly to BPA. **Please note you are still required to contact BPA by telephone in order to have your situation reviewed and investigated.** At that time, any additional paperwork required will be sent to you by BPA.

BPA's contact: Diane Gilmore, District Resource Specialist
3750 Memorial Park Drive, Longview, WA 98632
(360) 577-2615

We would like to thank you for your patience as you work through this claims process. If you have any questions on this matter or need further assistance, please contact me at (503) 728-2163.

Best Regards,

Greg Booth
General Manager

For more information, please contact Gail Rakitnich, Clatskanie PUD, 503.728.2163