



Our new online bill pay system is working now! There are two options available here on our website – the blue button with a white SmartHub logo is the full service SmartHub site that you can see your account information, usage history, and set up auto-pay; the “Quick Pay” button that has the credit cards on it is a link to the “Pay Now” site where you can make a quick one-time payment on your account. Both systems are secure payment sites.

Another payment option is our secure payment phone system that you may make a one-time payment or/and set up reoccurring auto payments. That number is 1-844-262-2431.

You will need to call from the phone number that we have listed on your account, or have other identifying information to pay with an electronic check. If you experience a problem with the system, please call our office 503-728-2163 and we will double check the phone number we have on file for you.

Credit/Debit card payments over the phone need to be made through the automated secure payment phone system due to PCI compliance and for your security. (1-844-262-2431)

As always, you may come into the office to make a payment with credit/debit cards, check or cash. Drop off your payment coupon with your check or money order in our secure drop off box at the office, or mail it to our PO BOX 216, Clatskanie, OR 97016.

Auto – Pay Customers: You will need to sign up in the new system if you would like to have your account paid automatically from your checking account or Credit Card account each month. This may be done through either SmartHub or the secure payment line.

Thank you for your patience as we make these changes to our customer care and billing processes and payment options.

